

Free Standing Clinic Networking Breakfast

September 29, 2017



University of Colorado Medicine



School of Medicine

UNIVERSITY OF COLORADO

Agenda

Time	Topic
7:30 am - 8:15 am	Breakfast
8:15 am - 8:20 am	Introductions
8:20 am - 8:35 am	Overview of Freestanding Clinics
8:35 am - 8:40 am	New Fee Schedule Requirement
8:40 am - 8:55 am	Office of Value Based Performance
8:55 am - 9:05 am	PCI Compliance
9:05 am - 9:20 am	Strategies for Operational Efficiencies
9:20 am - 9:50 am	UCHealth Epic Upgrade
9:50 am – 10:00 am	Wrap Up

Introductions

- Welcome!
- Please introduce yourself –
 - Name
 - Department
 - Clinic you are representing
 - How long have you been here?

Overview of Freestanding Clinics





CU Medicine Integration & Operations Team

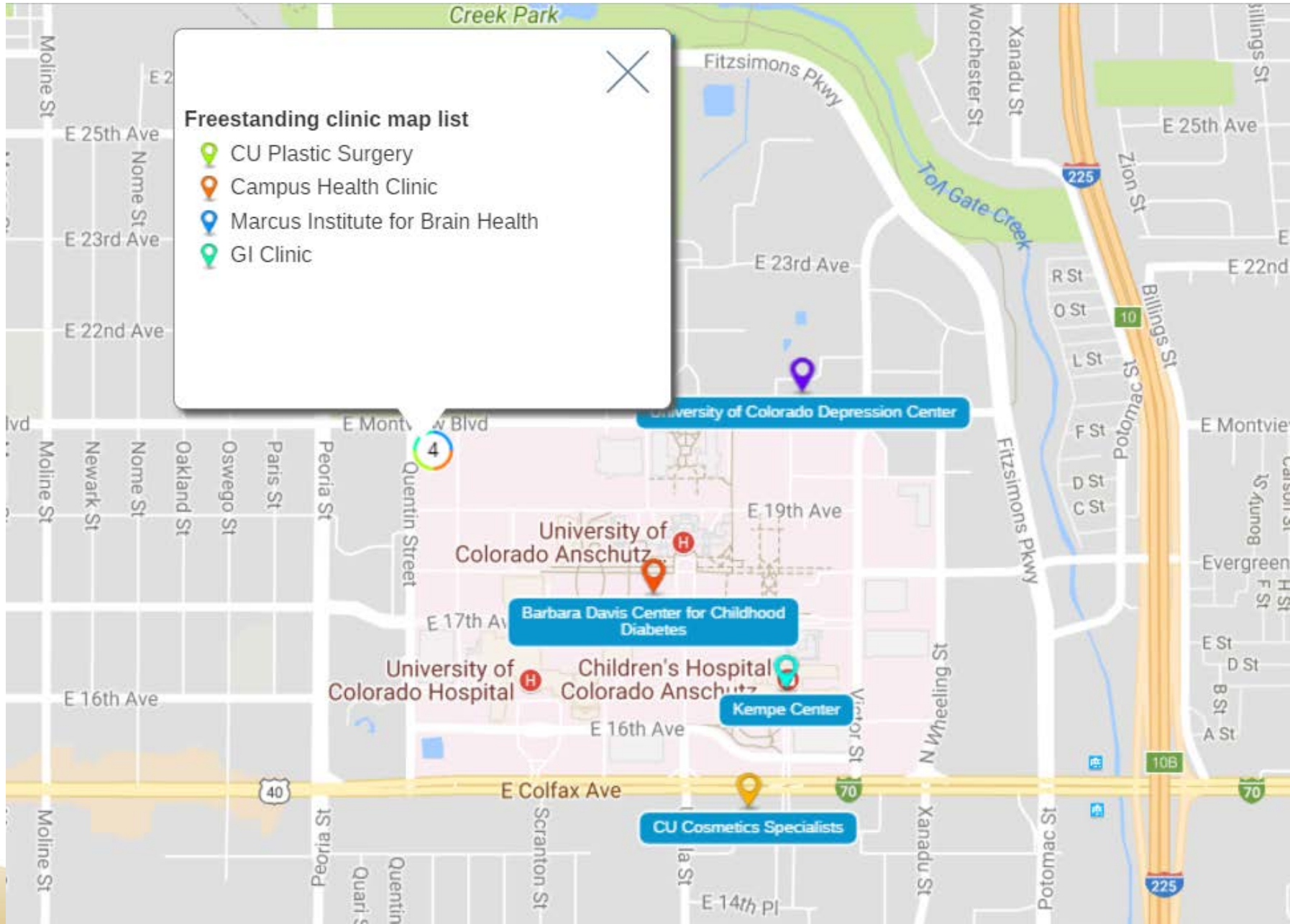
Business Development and Clinical Integration	CU Medicine Liaisons
VP of Business Development and Planning – Alejandro Rojas – Sosa	<ul style="list-style-type: none">• Berj Ermoyan• Berj.Ermoyan@cumedicine.org• 303-493-8544
Associate Director of Business Development – Heidi Armbruster	<ul style="list-style-type: none">• Patty Ferguson• Patricia.Ferguson@cumedicine.org• 303-493-7765
Clinical Operations Integration Manager – Katie Rosenthaler	<ul style="list-style-type: none">• Eric Parker• William.Parker@cumedicine.org• 303-493-7749
Revenue Cycle Integration Manager – Tamara Chartier	<ul style="list-style-type: none">• Carolina Paez• Carolina.Paez@cumedicine.org• 303-493-7378
	<ul style="list-style-type: none">• Kim Davis (Interim)• Kimberly.Davis@cumedicine.us• 303-493-7781
	<ul style="list-style-type: none">• Kala Mazzadi (Interim)• Kala.Mazzadi@cumedicine.us• 303-493-7742

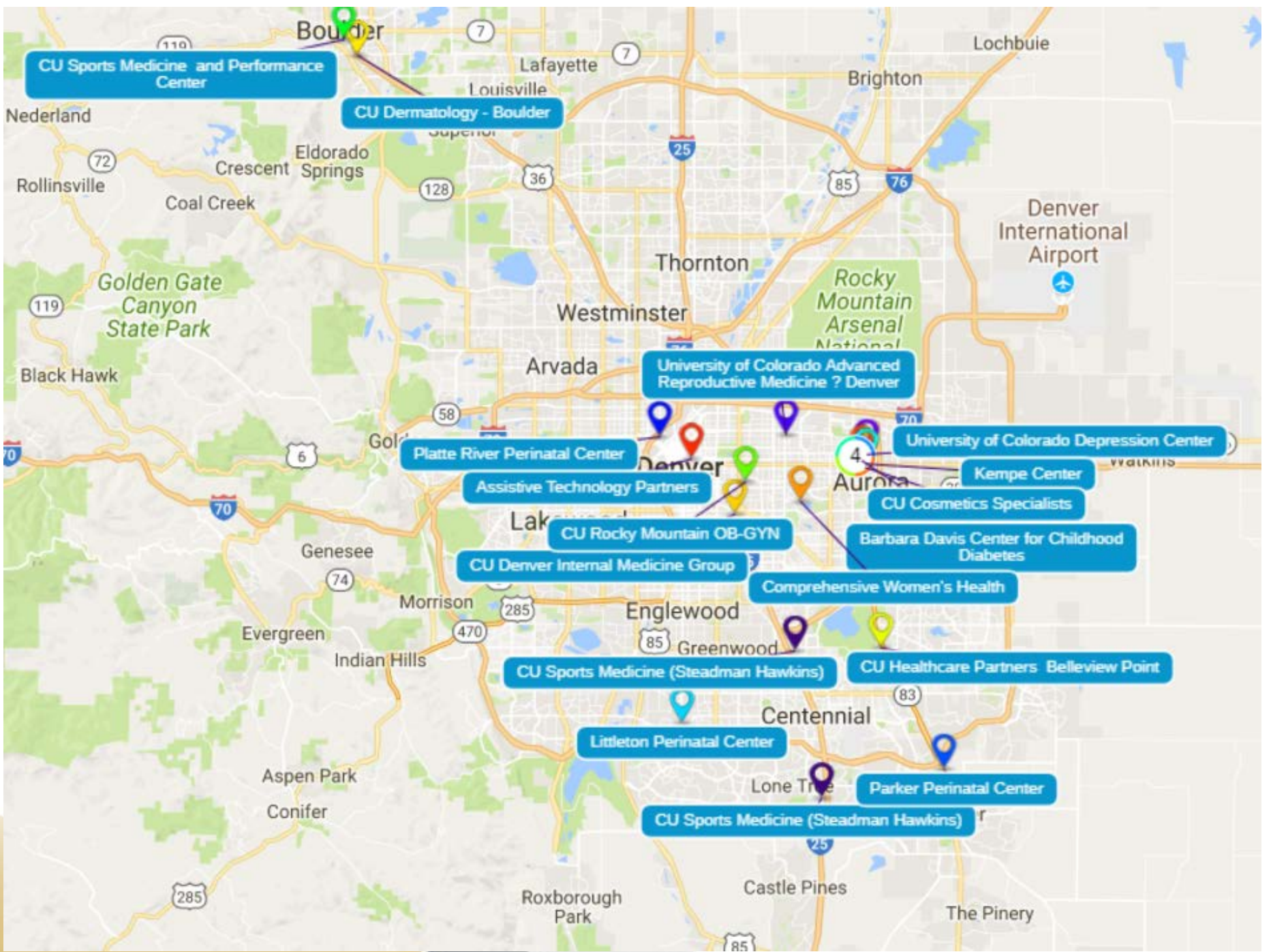
What is a CU School of Medicine (SOM) Freestanding Clinics?

- 25 Total CU SOM Clinics
 - 16 off campus
 - 9 on campus locations
- On the horizon
 - 5 new practices have been integrated since August 2015
 - 3 additional practices will be integrated by December 2017
- It is a Site of Practice of the School of Medicine
- Clinic managed by CU SOM department
- Clinics are found on and off campus (predominately off)
- Regular presence (daily) & staff based onsite and office managed by a designated faculty member
- Global Billing (services may be provided by hospital partner)
- Leasing & Equipment arranged through CU Medicine/SOM
- CU Medicine/SOM provide compliance resources

Freestanding clinic map list

-  CU Plastic Surgery
-  Campus Health Clinic
-  Marcus Institute for Brain Health
-  GI Clinic





CU Sports Medicine and Performance Center

CU Dermatology - Boulder

University of Colorado Advanced Reproductive Medicine ? Denver

Platte River Perinatal Center

Assistive Technology Partners

CU Rocky Mountain OB-GYN

CU Denver Internal Medicine Group

CU Sports Medicine (Steadman Hawkins)

Littleton Perinatal Center

CU Sports Medicine (Steadman Hawkins)

University of Colorado Depression Center

Kempe Center

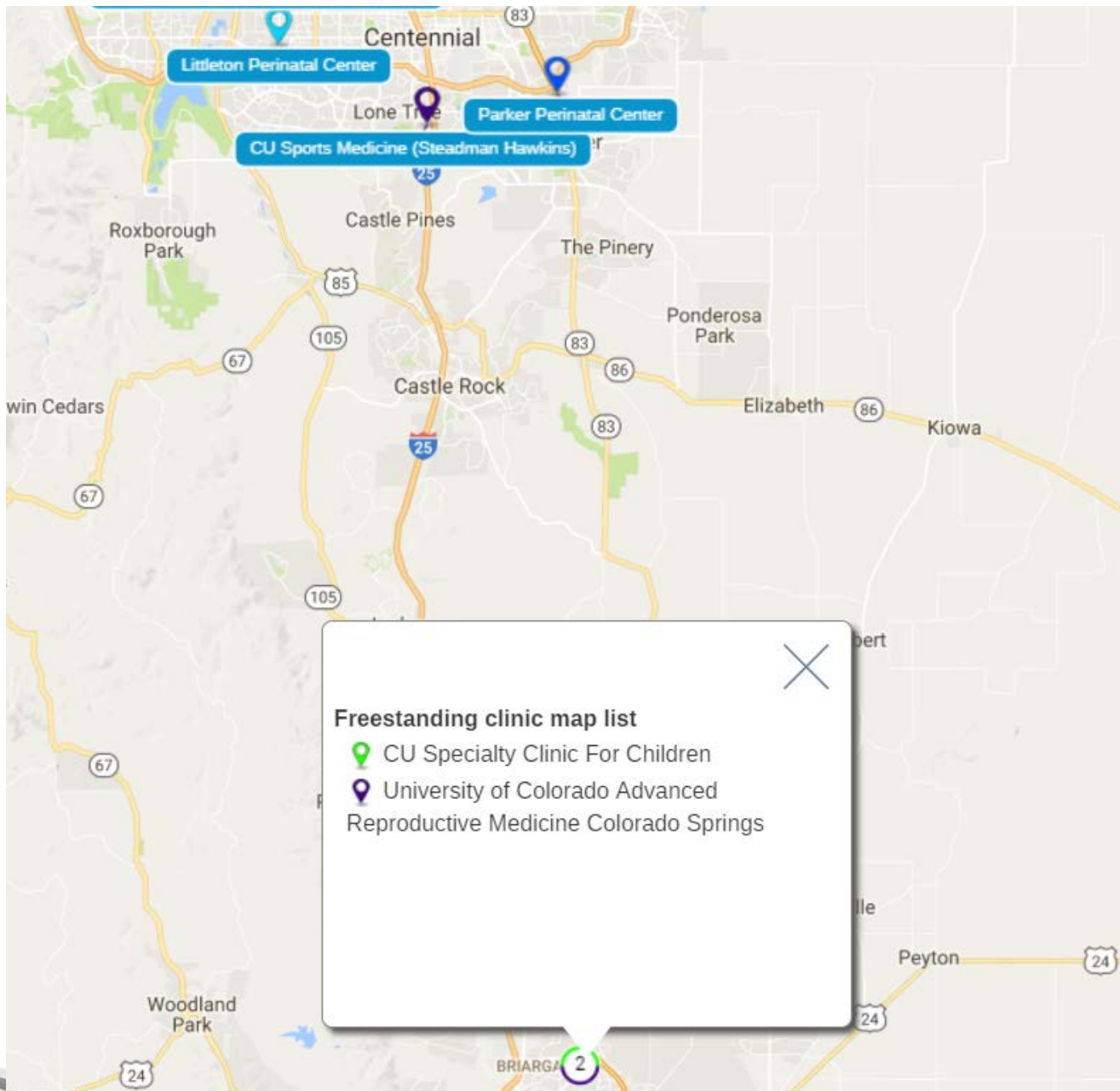
CU Cosmetics Specialists

Barbara Davis Center for Childhood Diabetes

Comprehensive Women's Health

CU Healthcare Partners Belleview Point

Parker Perinatal Center



New Fee Schedule Requirement



New Fee Schedule Requirement

- Due to Senate Bill 65, free standing clinics will need to publish their prices effective January 2018.
- Katie Rosenthaler and Tamara Chartier will be working in collaboration with our free standing clinics to post the fees for each clinic's 15 most common CPT codes online.
- The fee schedules will be posted and maintained on a CU Medicine common site (i.e. CU Medicine Website or CU Doctors Website).
- Clinics will be responsible for directing a link on their individual web sites to our site.
- More information will be provided as this is finalized

Compliance & OVBP Update

Compliance Update



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CU Exclusive Health Plan Updates



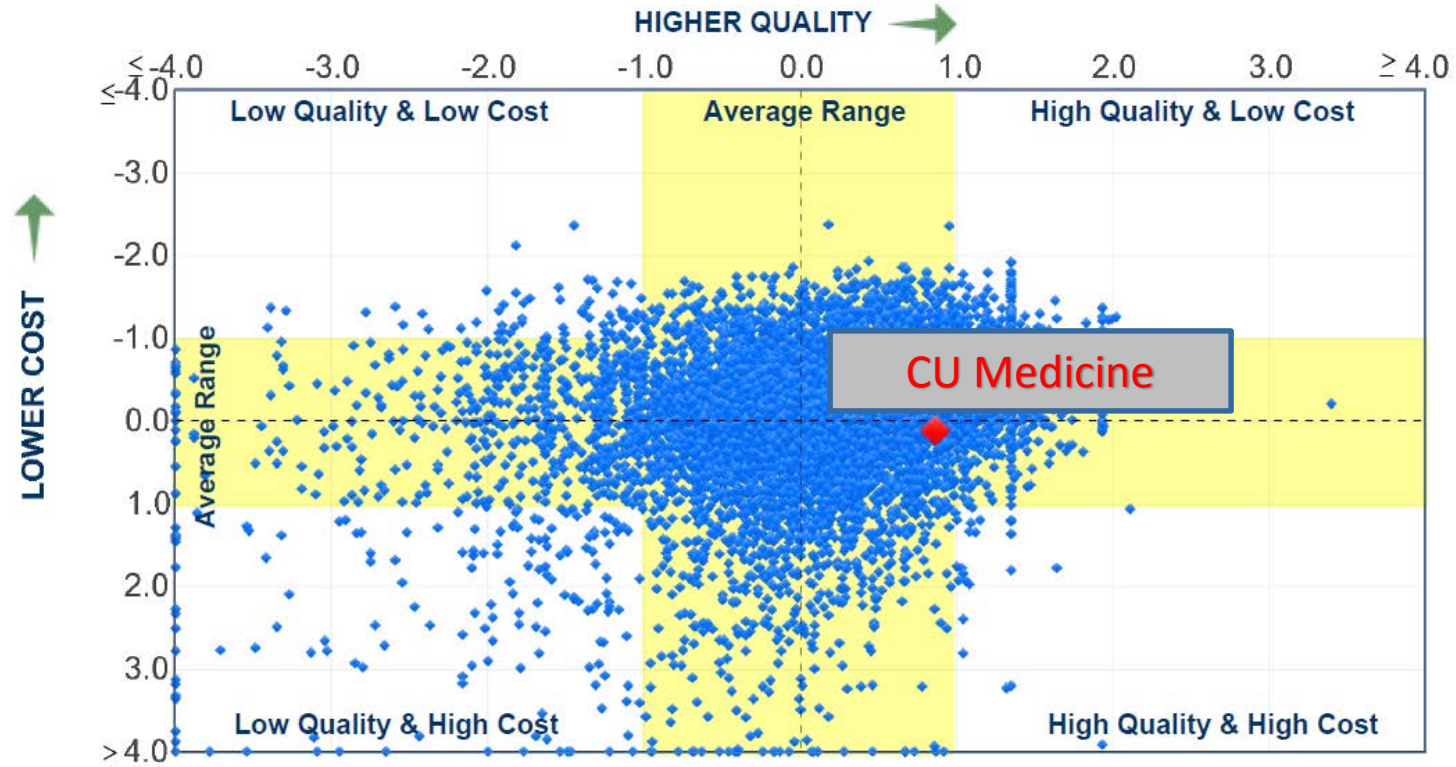
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Office of Value Based Performance Update

- Medicare Value Modifier Program 2016 results
- Participation in the UCHealth Integrated Network
- Overview of Medicare Value-Based programs that started on January 1, 2017

2016 Medicare Value Modifier Program Results



CY 2016
≥1 Eligible
providers

Quality: 0.86 standard deviations above the mean (positive scores are better)
Cost: 0.10 standard deviations above the mean (negative scores are better)

2016 Academic GPRO Web Measure Performance Summary Report

2016 Academic GPRO Web Measure Performance Summary

FPSC Quality & Efficiency Module GPRO Web Participants

Measure	Academic Median: 2016	Academic Top Decile	0104	1032	0040	0038	0038	0038	0008	0008	0008	0090	0014	0099	0027	1012	0004	0058	0051	1019	0010	0010	0010	0028	0040	0029
			1563	2915	3005	3756	0010	2402	9852	5181	3545	5743	1185	4872	9108	5560	1737	0692	7297	7020	2213	1647	6986	8718	8778	0407
CARE-2	96.00	99.62	49.07	51.61	100.00	99.49	99.13	86.45	50.00	73.29	71.66	79.28	99.60	47.78	99.73	72.05	98.96	97.57	67.34	97.67	96.12	96.53	95.88	46.05	99.63	99.51
CARE-3	96.40	99.79	96.15	97.64	68.12	99.95	100.00	98.78	92.88	97.63	83.01	94.22	99.79	55.32	97.26	96.65	99.27	61.97	66.07	99.79	95.41	99.46	95.89	93.30	76.42	99.14
CAD-7	84.61	92.47	77.50	94.19	66.67	77.42	82.09	92.05	71.43	68.00	66.98	86.04	71.81	83.87	87.14	93.33	88.03	90.00	85.35	88.02	92.65	88.24	77.12	80.40	82.10	91.26
*DM-2	19.13	13.96	26.96	19.60	30.00	50.70	41.38	18.55	13.80	23.53	22.87	16.23	21.77	26.04	21.37	25.98	16.13	19.76	14.34	16.35	18.66	10.00	7.78	15.80	18.15	15.81
DM-7	49.30	72.83	32.17	67.60	100.00	12.68	31.03	52.42	41.23	32.35	44.46	58.38	45.97	43.40	44.76	25.08	70.16	48.79	45.02	87.82	64.93	51.92	56.03	73.97	65.32	49.80
DM-COMP	41.12	64.13	26.96	57.60	70.00	9.86	20.69	43.95	36.12	29.41	36.84	58.38	39.11	33.21	37.10	19.64	61.29	41.53	39.44	73.08	54.48	47.31	52.92	65.35	55.65	40.71
HF-6	95.76	100.00	91.18	94.44	100.00	100.00	92.42	96.00	72.73	83.33	91.30	93.65	77.99	93.55	87.98	97.01	99.28	98.76	100.00	98.70	100.00	93.04	95.52	98.53	98.28	97.99
HTN-2	65.26	83.88	55.04	60.89	75.00	54.44	69.23	62.40	67.31	71.63	64.74	61.48	58.06	61.90	64.26	57.62	65.77	62.20	69.21	69.25	87.69	94.49	95.08	60.56	65.96	68.85
IND-2	92.34	98.14	83.33	90.32	100.00	91.38	95.59	88.76	93.45	93.08	94.95	86.58	88.63	91.82	92.34	86.91	92.34	86.06	96.02	99.60	98.53	97.24	93.65	84.37	89.66	95.56
MH-1	0.00	8.16	0.00	0.00	0.00	na	0.00	0.00	0.00	na	na	0.00	0.00	0.00	0.00	0.00	7.35	0.00	na	32.73	0.00	5.05	6.25	15.48	1.52	0.00
PREV-3	67.46	83.44	68.53	67.59	57.14	19.35	26.32	63.86	66.72	55.39	64.89	69.98	72.18	56.59	79.84	48.99	84.82	60.48	75.90	80.23	75.37	84.94	85.55	71.43	63.98	67.33
PREV-6	63.18	78.11	62.14	51.61	62.50	16.13	29.05	50.20	76.14	63.78	72.08	43.76	62.80	51.89	69.35	47.67	78.38	61.04	69.35	77.42	77.48	83.40	87.94	63.55	57.37	63.89
PREV-7	70.12	85.97	81.17	59.91	78.95	50.40	48.47	63.45	76.39	51.75	48.55	70.45	94.71	78.06	64.94	58.39	76.32	69.79	62.65	87.24	75.56	87.87	72.58	66.04	52.34	83.00
PREV-8	76.76	88.90	77.16	74.19	88.24	31.45	31.30	72.40	83.44	71.27	71.10	70.80	78.57	66.67	86.85	58.33	88.26	71.31	81.85	98.85	89.14	88.33	93.63	70.70	77.42	76.36
PREV-9	70.39	89.74	70.39	78.63	79.17	62.10	44.74	62.95	60.33	65.69	70.38	63.50	75.90	50.54	78.40	87.65	81.18	66.27	56.80	90.68	93.82	95.71	86.54	43.14	63.31	72.69
PREV-10	97.41	99.56	95.54	99.60	95.83	93.55	97.08	99.20	95.29	97.73	94.64	89.54	94.76	96.52	98.00	92.80	99.47	98.42	95.60	99.65	98.80	98.67	100.00	94.20	98.24	98.28
PREV-11	62.55	91.22	69.19	87.90	85.71	29.44	63.16	52.59	47.80	61.04	51.85	50.90	56.05	53.20	62.19	62.19	85.46	62.90	67.73	95.97	85.60	92.64	95.22	34.22	58.06	63.31
PREV-12	52.03	80.91	9.52	69.35	50.00	6.45	9.25	44.58	50.74	68.57	62.05	0.74	67.34	65.23	52.23	93.40	81.05	23.39	35.34	98.46	51.84	80.57	78.24	44.34	34.80	56.73
PREV-13	85.05	90.77	89.00	85.50	89.00	83.50	83.37	87.73	83.47	83.76	77.60	86.53	85.80	72.26	75.74	86.50	95.77	86.08	86.94	90.98	90.28	89.61	89.00	71.50	73.00	88.31

University of Colorado Medicine is one of two organizations with all measure results above the academic median

Source: Faculty Practice Solutions Center, powered by Vizient and AAMC

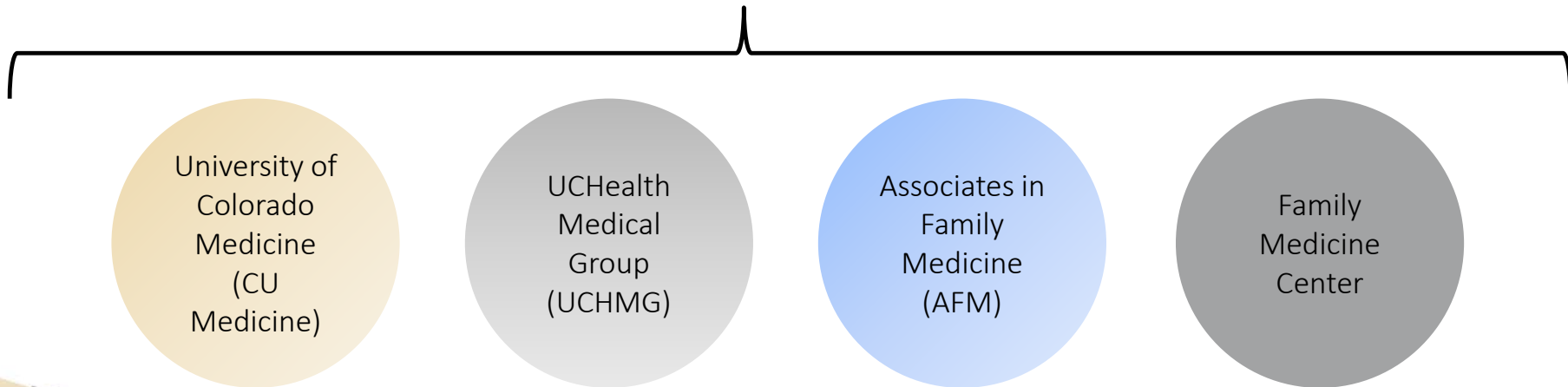
- Performance is more than 5 percentage points better compared to academic median
- Performance is 0 to 5 percentage points better compared to academic median
- Performance is 0 to 5 percentage points worse compared to academic median
- Performance is more than 5 percentage points worse compared to academic median

Other organizations represented: Clinical Practices of the University of Pennsylvania, Henry Ford Medical Group, MCV Physicians (VCU Health System), Northwestern Medical Group, OHSU Medical Group, St. Louis University (SLUCare), The Emory Clinic, Inc., UNC Physicians & Associates, University of Alabama Health Services Foundation, University of Louisville Physicians, UNM Medical Group, Weill Cornell Physicians Organization, University of Texas Medical Branch at Galveston Faculty Group Practice, Loma Linda University School of Medicine, University of Kentucky, University of Kansas Medical Center, University of North Carolina, Oregon Health and Science University, Baylor College of Medicine

UCHealth Integrated Network

- CU Medicine is a participating provider organization and an equity stakeholder within the UCHealth Integrated Network Clinically-Integrated Network (CIN)
- Goal of the CIN is to manage quality and cost outcomes for defined populations

Current CIN Participants



Medicare Shared Savings Program (MSSP) Key Facts

- Accepted into Track 3 of the MSSP program
 - Includes upside and downside risk to the ACO
- Program duration: 3 years (2017 – 2020)
- Reporting Requirements:
 - Graded on 31 quality and cost performance measures; very similar to the Medicare Value Modifier Program
 - Performance is measured at ACO-attributed lives (CU Med, CHMG, and Associates in Family Medicine) which is ~42,000 lives.

Comprehensive Primary Care Plus (CPC+) Key Facts

- Program duration: 5 years (2017 – 2021)
- Medicare fee-for-service (FFS) as usual
- Receive Care Management Fees: Per Beneficiary Per Month (PBPMs)
- Quarterly and yearly reporting requirements to be managed centrally by OVBP
- Clinic reps will participate in learning collaboratives, conference calls, and other networking activities with other CPC+ organizations
- Attribution methodology: Plurality of services or most recent CCM codes during previous 24 months, updated quarterly

CIN Member	# of Practices Accepted
CU Medicine	10
UCHealth Medical Group	17
Associates in Family Medicine	8
Family Medicine Center	1
Total	36

OVBP Summary

- OVBP is centrally managing the “behind-the-scenes” work for value-based contracts, including reporting and program participation requirements (individual providers do not need to report to CMS on their own)

Contact Information



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PCI Compliance

PCI Compliance

- New Payment Card Swipe & Check Scanning Device Deployment
 - PCI compliant devices are ready to be installed at clinics that accept payment cards. These replace the old devices.
 - Clinics will be contacted by CU Medicine Technical Support Team to schedule time for the installation
 - Installation takes ~15-30 minutes per workstation
 - New devices do not need to be installed on stand-alone workstations



MegTek DynaPro



MegTek ImageSafe

- PCI Awareness Training
 - All users of the US Bank Payment Navigator system will need the training
 - Training can be done in-person or via web conferencing
 - Training takes ~20-30 minutes
 - Clinics will be contacted by CU Medicine PCI Program Team to schedule
 - New users will need the training before their accounts will be created

Strategies for Operational Efficiencies

Strategies for Operational Efficiencies

- Staffing Assessment
 - Recently, BDP reached out to our free standing clinics about their staffing gaps
 - Responses were received from 8 of our clinics
 - Common themes in responses
 - Staff gaps about at least 6 times per year due to sick and vacation
 - Impacts to clinic operations including decreased efficiency, gaps in workflow, etc.
 - Analyzing further and developing recommendations to mitigate impacts to clinic operations
- Other?

Available Resources

- Free Standing Clinic and Lab Guide
- CU Medicine Intranet Site
- Quarterly Digest
- Networking Events
- Suggestions?



UCHealth Epic Upgrade



Questions?

Appendix

ALL CURRENT FREESTANDING CLINICS

[Assistive Technology Partners](#)

1224 5th Street Hub, Campus Box 180
Denver, CO 80204
303-315-1280

[CU Cosmetics Specialists](#)

13100 E. Colfax Ave., #70
Aurora, CO 80011
303-724-7770

[CU Rocky Mountain OB-GYN](#)

4500 E 9th Avenue Suite 200-S
Denver, CO 80220
303.399.0055

[CU Steadman Hawkins Clinic – Lone Tree](#)

10103 RidgeGate Parkway Aspen Building
Suite #110
Lone Tree, CO 80124
(303) 586-9500

[Littleton Perinatal Center](#)

Arapahoe Medical Plaza I, Suite 190
7720 South Broadway
Littleton, CO 80122
303-315-6100 Opt. 3
Fax 303-468-3481

[Briargate](#)

4125 Briargate Parkway
Colorado Springs, CO 80920
719-305-9000

[CU Denver Internal Medicine Group](#)

360 S Garfield St., Suite 550
Denver, CO 80209
303-333-5456

[CU Sports Medicine and Performance Center](#)

2050 Stadium Drive
Boulder, Colorado
303.315.9900

[Parker Perinatal Center](#)

Parker Adventist Hospital
Alpine Medical Office Building
9397 Crown Crest Boulevard, Suite 401
Parker, CO 80138
303-315-6100 Opt. 2

[University of Colorado Advanced Reproductive Medicine – Colorado Springs](#)

4125 Building Briargate Parkway, Suite 350
Colorado Springs, CO 80920
719-314-3333

[Comprehensive Women's Health](#)

Comprehensive Women's Health Center
Denver, CO 80230
720-810-5442 (Call for Address)

[CU Dermatology - Boulder](#)

2935 Baseline Road
Boulder, 80303
303.444.3152

[CU Steadman Hawkins Clinic - Denver](#)

8200 E. Belleview Avenue, Suite 615
Greenwood Village, Colorado 80111
(303) 694-3333

[Platte River Perinatal Center](#)

1772 Platte Street
Denver, CO 80202
303-315-6100 Opt. 1
Fax 303-468-3481

[University of Colorado Advanced Reproductive Medicine – Denver](#)

3055 Roslyn St.
Denver, CO 80238

ALL CURRENT FREESTANDING CLINICS

[University Pediatric Cardiology - Grand Junction](#)

425 Patterson Road, Suite 603
Grand Junction, CO 81506
970-241-9694

[Barbara Davis Center for Childhood Diabetes](#)

1775 Aurora Ct.
Aurora, CO 80045
303-724-2323

[Anschutz Health & Wellness Center](#)

12348 E. Montview Blvd.
Aurora, CO 80045
Fitness Center: 303-724-WELL (9355)
Wellness Clinic: 303-724-9030

[University of Colorado Depression Center](#)

13199 E. Montview Blvd, 1st floor
Aurora, CO 80045

[Kempe Center](#)

13123 E 16th Ave B390
Aurora, CO 80045
303-864-5300

[CU Plastic Surgery](#)

12348 E. Montview Blvd.
Aurora CO 80045

[Campus Health Clinic](#)

12348 E. Montview Blvd.
Aurora, CO 80045
303.724.6242

[CU School of Dental Medicine](#)

13065 East 17th Avenue
Aurora CO 80045

[CU Healthcare Partners – Belleview Point](#)

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